
Contents

| | |
|---|-----------|
| Introduction. Tourist Destinations: At the Crossroads between Geographic and Organizational Proximity | xi |
| Chapter 1. Case Studies | 1 |
| 1.1. Amnéville or the extravagant invention | 1 |
| 1.1.1. The opportunistic idea of an entrepreneurial mayor | 1 |
| 1.1.2. The rise of a popular park with multiple attractions | 3 |
| 1.1.3. Excesses or shortages with serious long-term consequences | 6 |
| 1.1.4. Three challenges for the future: cleaning up the accounts, expanding audiences, optimizing the supply. | 11 |
| 1.2. Center Parcs: a system driven by a large company | 14 |
| 1.2.1. Brand history | 14 |
| 1.2.2. The proposal. | 15 |
| 1.2.3. The Center Parcs actor system. | 17 |
| 1.3. Cognac: spirits giant, tourist dwarf. | 19 |
| 1.3.1. A product with a strong international reputation | 19 |
| 1.3.2. An existing tourist activity | 20 |
| 1.3.3. First obstacle: the weight of the large trading houses | 25 |
| 1.3.4. Second obstacle: an organization of the sector essentially oriented towards the production of wines and alcohols. | 29 |
| 1.3.5. The creation of clusters in the Cognac vineyard | 31 |
| 1.3.6. The instability of institutional structures | 33 |
| 1.3.7. The luxury trap | 38 |
| 1.3.8. The legitimacy of piloting the governance of actions in the “tourism/spirits” couple | 39 |
| 1.4. Destination Anjou: a system developed by the CCI | 42 |
| 1.4.1. Portrait of an association | 42 |
| 1.4.2. Originally: a hotel club | 43 |

| | |
|--|----|
| 1.4.3. Revitalization of the territory by a tourist actor | 44 |
| 1.5. The Dordogne Valley: political ambition at the service of administrative division | 45 |
| 1.5.1. Tourism in the Dordogne Valley | 45 |
| 1.5.2. Creation of a tourist office for the Dordogne Valley. | 47 |
| 1.5.3. Aggregation of tourism actors from the Lot and Dordogne Valleys into an association | 48 |
| 1.5.4. Assertion of identity and political conflicts. | 49 |
| 1.5.5. Ensuring equal governance between Lot and Corrèze | 50 |
| 1.6. Tourism in the Lake Geneva region: the challenge for actors to step beyond boundaries. | 51 |
| 1.6.1. The Lake Geneva basin, tourism development on the French and Swiss shores. | 52 |
| 1.6.2. Genesis of a Franco-Swiss tourist association | 55 |
| 1.6.3. Defining a common strategy for French and Swiss actors. | 57 |
| 1.6.4. Maintaining the Franco-Swiss collaboration over time | 59 |
| 1.7. <i>Autour du Louvre-Lens</i> : a UFO in a disadvantaged economic landscape | 63 |
| 1.7.1. An emerging tourism project. | 63 |
| 1.7.2. The logic of a regenerative territory. | 66 |
| 1.8. Mélusine accueil: a system of actors with no intermediation | 70 |
| 1.8.1. A flexible structure made up of small companies with complementary activities | 70 |
| 1.8.2. Weak dynamics | 71 |
| 1.9. Experimenting with a tourism cluster in Morbihan | 71 |
| 1.9.1. A global reflection applied to tourism. | 72 |
| 1.9.2. The tourism cluster model for the General Council of Morbihan. | 73 |
| 1.9.3. Morbihan's tourism system for the actors | 79 |
| 1.9.4. Lessons from a local authority's attempt at "clustering" tourism. | 85 |
| 1.10. Saumur and its region: making the territory an internationally recognized tourist destination | 91 |
| 1.10.1. Saumur: a town located along cultural and tourist routes | 91 |
| 1.10.2. The <i>Saumurois</i> : a hub inscribed within a regional space. | 92 |
| 1.10.3. Reorganization of Saumur tourism institutions through public policies | 93 |
| 1.10.4. Defining the role of a new tourist office. | 94 |
| 1.10.5. Governance of the public company: collaboration between actors to the detriment of the territory used by tourists | 95 |
| 1.11. Saint-Jean-de-Monts: a community mostly gathering small entrepreneurs | 96 |
| 1.11.1. Presentation of the place and its touristic development | 96 |
| 1.11.2. The constitution of a cluster | 97 |

| | |
|---|------------|
| 1.11.3. The actions | 98 |
| 1.11.4. Evolution of the structure | 102 |
| 1.12. Innovating tourism: the reason for being of the “Tourism InnovationLab” cluster | 109 |
| 1.12.1. Initial system and intentions of the Pays de la Loire region | 109 |
| 1.12.2. The birth of the Tourism InnovationLab cluster | 111 |
| 1.12.3. The place of the cluster in the Loire landscape | 115 |
| 1.12.4. The birth of a new cluster: a difficult positioning in an already complex territorialized system | 117 |
| 1.13. Nantes: from a little-frequented city to tourist destination | 120 |
| 1.13.1. A late start for tourism | 120 |
| 1.13.2. The construction of a localized system of actors | 122 |
| 1.13.3. The mayor’s decisive commitment | 125 |
| 1.13.4. The quality of the places | 126 |
| Chapter 2. Geographic Analyses | 129 |
| 2.1. Temporal circumstances | 129 |
| 2.1.1. Before the founding of the LTS | 129 |
| 2.1.2. The itinerary of places | 135 |
| 2.2. The circumstances of places and spaces | 141 |
| 2.2.1. From the tourist place to the tourist destination | 141 |
| 2.2.2. The ideal size | 147 |
| 2.2.3. The tourist place in all its forms | 150 |
| 2.2.4. The different methods for inserting tourist places into the tourist lived space | 154 |
| 2.3. The games of actors | 156 |
| 2.3.1. Predominance of the tourism sector in the system | 157 |
| 2.3.2. Tourism associated with other sectors in the system | 162 |
| 2.3.3. Intermediation as the key to the system’s success | 164 |
| 2.3.4. The spatial trajectories of systems | 166 |
| Chapter 3. Managerial Analyses | 169 |
| 3.1. How to manage tourism systems? | 170 |
| 3.1.1. Systems’ characteristics | 170 |
| 3.1.2. Tourist systems, their territory and temporality | 171 |
| 3.1.3. Application to the cases observed | 173 |
| 3.2. How to manage existing resources and enrich them or recompose them in an effective manner? | 174 |
| 3.2.1. Resource-based management | 174 |
| 3.2.2. The transition from current or potential availabilities to their representation as usable resources | 175 |
| 3.2.3. From resources to the tourist attractions’ supply | 176 |

| | |
|---|------------|
| 3.2.4. Public/private cooperation | 177 |
| 3.2.5. Between accelerated competition (with competitive imitations) and the need to offer territorial specificities | 177 |
| 3.3. Building a project or a group of compatible projects within the territory | 179 |
| 3.3.1. Projects as a means for successfully developing tourism systems | 179 |
| 3.3.2. How to initiate and bring a project to life? | 179 |
| 3.3.3. Application to tourism systems | 181 |
| 3.3.4. The characterization of ongoing projects | 186 |
| 3.4. The revitalization of the networks of actors | 186 |
| 3.4.1. Network characteristics. | 188 |
| 3.4.2. The nature of ties within networks: strong or weak, cooperative or competitive | 189 |
| 3.4.3. The impact of innovative territories | 191 |
| 3.4.4. The actors to be mobilized depending on their status and framework of action | 193 |
| 3.4.5. The importance of intermediation | 196 |
| 3.4.6. Network evaluation within the Localized Tourism Systems studied in this work | 197 |
| 3.5. The establishment of appropriate governance | 198 |
| 3.5.1. How to build legitimacy?. | 199 |
| 3.5.2. The main types of governance | 200 |
| 3.5.3. The advantage of collaborative governance | 202 |
| 3.5.4. Dehierarchization and realism | 204 |
| 3.5.5. Management of conflicts between actors | 205 |
| 3.5.6. Governance evaluation within the Localized Tourism Systems studied in this work | 207 |
| 3.6. Acknowledgments | 207 |
| Chapter 4. Typologies and Recommendations | 209 |
| 4.1. Two open typologies | 210 |
| 4.1.1. Characterization of Localized Tourism Systems | 211 |
| 4.1.2. The role of proximity and territorial resources | 213 |
| 4.1.3. Forms taken by the systems in the cases studied | 215 |
| 4.1.4. Distribution of cases depending on the types of actors | 219 |
| 4.2. General recommendations | 222 |
| 4.2.1. Questions of method, analogue of the Royal Navy and areas of intervention | 223 |
| 4.2.2. A diagnosis phase by the actors themselves | 225 |
| 4.2.3. Resources, projects, interactions and engagement | 229 |
| 4.2.4. Territorialities, balancing, innovation and sustainable tourism | 235 |

| | |
|---|------------|
| 4.3. General conclusion: taking into account the spirit of the place! | 246 |
| 4.3.1. Example of Amnéville | 247 |
| 4.3.2. Productive effects of a gradual diffusion of tourism initiatives | 248 |
| References | 251 |
| Index | 263 |